

Care Coordinators are valuable members of your healthcare team who can assist you during your cancer journey. Care Coordinators are knowledgeable about cancer care and the healthcare system and are focused on your individual care. No question is a wrong question; we want you to have open and honest conversations with your Care Coordinators. Below is a list of questions and concerns that will guide your conversations ensuring all your needs and concerns are addressed.

What your Care Coordinator can do for you	Questions for your Care Coordinator
Orient you to the cancer care system	<p>Who do I need to see for care now? Where do I go for care? Can I stay in my community for care? What type of doctors will I be seeing? Who is the expert in this field? Why do I need to see a medical oncologist? What are the contact numbers for my healthcare team? Who do I call in the evenings and on weekends? Can I ask my questions to the healthcare team electronically?</p>
Provide education on your cancer diagnosis	<p>What type of cancer do I have? Are there different types of my cancer? What tests/scans will be performed? What is the treatment for my cancer (surgery, radiation therapy, chemotherapy, Immunotherapy, other)? What can I expect after surgery? What can I expect after my first chemotherapy treatment? What is radiation like? What can I expect at the surgeon/medical oncologist/radiation visit? What is a survivorship care plan? What did the doctor mean by palliative care? What are good internet resources?</p>
Provide support for you and your family and friends	<p>Who can talk to my spouse/partner? What do I tell my children? How can I tell my parents? Is there someone to discuss financial concerns? Will I be able to work? I cannot grasp all that is happening to me; who can I talk with? Now that I have cancer, my children are automatically at a higher risk for cancer, right? Are there other survivors I can talk with?</p>
Assist you with daily living concerns and help get connected with resources	<p>Is there transportation assistance? I live far away. Is there an affordable place to stay? Is there an interpreter available for me/my family? Can you help me with the copays, medications or other financial needs? I am overwhelmed with these insurance forms; can you help? Who can stay with my elderly parents while I get care? Who do I see about my short-term or long-term disability forms? Is there child care available? Can someone help me with a living will? Should I be exercising during treatment? I have concerns about what to eat during treatment, who can I talk to? Can someone clean my house? Is there someone available to help with snow removal?</p>
Advocate for you and your family	<p>I feel dissatisfied with my care; can you help me? I did not have a good experience with a healthcare team member; can you help me? I did not feel comfortable asking questions; what did the doctor mean? Can you review my care plan with me? My appointments conflict with my work schedule; can you help? I am frustrated with this bill, because another one came from the same visit. Why do I have to wait so long for an appointment?</p>